APPIAN ACCELERATOR
FOR FAST RESULTS

Prior Authorization Review

Bits In Glass
Your Business. Optimized.

Today's market puts a growing emphasis on population health management and pay for performance (P4P). This means healthcare insurance payers must support all types of service requests and reviews (prospective, concurrent, and retrospective) to maintain a high standard and make sure their members are getting the right level of care. Bits In Glass' Prior Authorization Review (PAR) application accelerates and simplifies the request for services process so healthcare payers can provide better outcomes for patients.

WHAT IS AN APPIAN ACCELERATOR?

An Appian Accelerator is an application that covers the core functionality for a particular business function. It provides Appian customers with a "running head start" so they can expect to complete their Appian implementation in much less time than starting from scratch. Appian Accelerators reduce risk, reduce implementation timelines and delivery applications that deliver ROI faster.

The best part about Appian Accelerators is that customers can still overlay their specific business needs or "secret sauce" on top of an Appian Accelerator by working with our team of domain experts and Appian technical consultants.

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PRIOR AUTHORIZATION REVIEW APPLICATION

Our Prior Authorization Review application simplifies healthcare payers' process for receiving referral requests from members and providers who are seeking authorization for medical services outside the scope of what's provided by their primary care provider. It standardizes the process of documenting the request for services and leverages configurable business logic to determine medical necessity based on the information provided in the request, and designate the appropriate outcome. This ensures that clinical resources are reviewing the right requests in a timely manner.

ACCELERATOR BENEFITS & FEATURES

Benefits

- Expedite turnaround times and improve real-time patient experiences
- Provide ongoing reporting on approvals, denials, pends, and voids
- Handle key pieces of member communication like approval letters
- Acts as a data hub to leverage data visibility and reusability for other applications as needed
- Ability to re-assign requests

Features & Functionality

- Capture requests received on intake forms
- Search industry standard diagnosis and service code libraries to document encounter details
- Individual work lists for clinicians with calculable due dates based on requests
- Review and update request details, including determining request outcomes
- Extend previously approved or denied requests and submit for additional review
- Generate member letters summarizing request outcomes
- Summarize request details in the reporting dashboard
- Create and manage decision logic to automatically approve, deny, or pend requests based on attributes
- Configure work queue auto assignment based on request attributes

ABOUT BITS IN GLASS

Bits In Glass (BIG) is an award-winning software consulting firm helping companies outpace the competition, drive rapid growth, and deliver superior customer value through technology. Since partnering with Appian in 2008, we've continuously delivered exceptional business value to our clients. Our employees are Appian certified and have gone through an extensive internal training program, which is reflected in our A-Scores.

Bits In Glass provides services in Canada and the United States with offices in Edmonton, Calgary, Toronto, Montreal, Denver, and Dallas.

CONTACT US

Join other leading organizations in making Bits In Glass a preferred partner.

sales@bitsinglass.com | 1-888-336-4484 | bitsinglass.com/Appian